# EQUITE

# From Conventional to Exceptional

How can you create an impact in luxury in times of rapid and relentless change?

## Dr. Daniel Langer

CEO of Équité Executive Professor of Luxury, Pepperdine & NYU Top 5 Global Luxury Key Opinion Leader

#### Équité - global leader in extreme value creation

We create extreme value to luxury, lifestyle, hospitality, and consumer brands across various industries, including products and services, and ranging from established market leaders to new startups, globally.

Our approach to brand positioning, cultural capital, strategy, messaging, pricing, and creating desirable experiences sets us apart. We aim for maximum differentiation to allow for disruption.

Our reputation as a leader in competence, innovation, and technology solidifies our trust with some of the **world's most iconic brands**.

ÉQUITÉ LLC. All rights reserved.

## Prof. Dr. Daniel Langer

#### CEO of Équité

Executive Professor of Luxury Strategy Pepperdine University in Malibu, California & NYU, New York

Top 5 Global Luxury Key Opinion Leader\*



Copyright © 2024 ÉQUITÉ LLC. All rights reserved. \*Source: Netbase Quid - quantitative study on influence and impact

#### Shaping the future of premium and luxury brands worldwide



"Having worked with Daniel for many years and knowing his expertise in Luxury and Brand Equity, every brand will be in good hands with Équité."

- Pietro Beccari, CEO Louis Vuitton & Executive Board Member of LVMH

#### Trusted by the world's most iconic brands in luxury















Pernod-Ricard



Sotheby's



Canada Goose



Maserati



Zegna



Raffles & Fairmont



Mercedes-Benz





Sofitel



Pininfarina



Richemont

#### Top 5 global luxury key opinion leader

#### The Economist THE FINANCIAL BUSINESS The New York Times Forbes WALL STREET INSIDER TIMES JOURNAL. VOGUE TatlerAsia 精明 传媒 Jing Daily **Robb** Report Bloomberg

BUSINESS



ÉQUITÉ Copyright © 2024 ÉQUITÉ LLC. All rights reserved

#### Thought leadership in luxury





. . . . . . . . . . . .

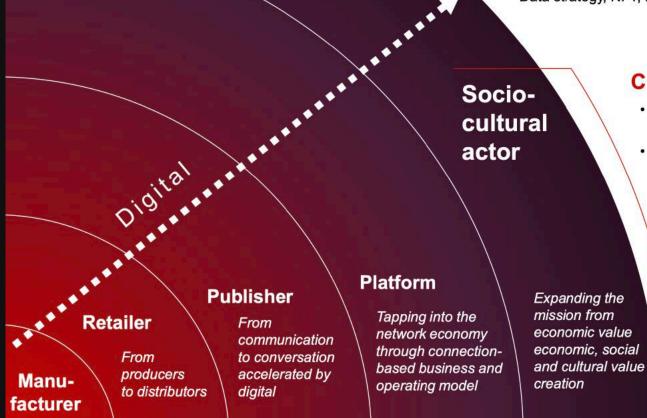
# Selling a "dream" is not enough



Brands morph from producers to cultural actors fueled by a new generation of clients changing luxury like never before



as strategic channel and opportunity, yet under new forms: Data strategy, NFT, metaverse, network and connection economies



#### Cultural value

- Expanded value proposition (contribution to generation of "meaning")
- New marketing frontier (from "persuasion" to co-creation of cultural value)

#### Social value

#### Environmental sustainability

- Demanded by consumers, especially new generations
- Progressively, needed condition for the right to operate (e.g. regulatory, ...)

#### Diversity equity and inclusion

- · Demanded by consumers
- A proven source of competitive advantage (business effectiveness, creativity, ...)
- A driven to attract and retain best talent



ÉQUITÉ Copyright © 2024 ÉQUITÉ LLC. All rights reserved. Source: Bain & Altagama Luxury Goods Worldwide 8

# How emotionally captivating are your stories and experiences?



ÉQUITÉ LLC. All rights reserved

Four critical strategies to create the extraordinary

#### Brand storytelling

#### **Client experience**

### **Rigorous Team training**

#### Inspire, wow, and surprise



#### Four building blocks to to create the extraordinary 1 - Brand storytelling

Brand A

"Quality"

ÉQUITÉ

Brand B

"Craftsmanship"

Brand C

#### "Expertise"

EALI SETATE A ABEIVEY



#### Four building blocks to to create the extraordinary 1 - Brand storytelling

### When we don't understand the story, we perceive no value



#### Four building blocks to to create the extraordinary 1 - Brand storytelling

### What do you **really** sell? Which **emotion** do you evoke?



#### Four building blocks to to create the extraordinary 2 - Client Experience

## Arrogance is never luxurious



#### Four building blocks to to create the extraordinary 3 - Your team's impact

# Your team is responsible for the emotional response of the client



έφυιτέ 🚺 🗠

# Four building blocks to to create the extraordinary 4 - Inspire, wow, and surprise

#### What are you doing to make clients **feel special**? What are you doing to **"wow"** your clients?



Four critical strategies to create the extraordinary

#### Brand storytelling

#### **Client experience**

### **Rigorous Team training**

#### Inspire, wow, and surprise



## Are you ready? Luxury

CAR- SHI DUCKRIK ENGINEEF CELARDEUTUN



ÉQUITÉ

"Your presentation was fabulous and I thoroughly enjoyed having you present to our dealers. I have heard from several dealers to discuss follow up points. This proves you made them think differently and that was the point. Most still can't believe 20% of their buyers should be age 25 and under."

Monique Harrison, Head of Brand Marketing, Mercedes-Benz

Copyright © 2024 Equité LLC, All rights reserved.

"Throughout his presentation Dr. Langer brought expertise and acumen commensurate with his reputation as a luxury thought leader. Even more important, he provided actionable insights that will be transformational to our members and their businesses. As we continue to navigate one of the most dynamic environments in the history of the luxury, the knowledge that Dr. Langer offers is invaluable to any business seeking sustainability and relevance for future generations.."

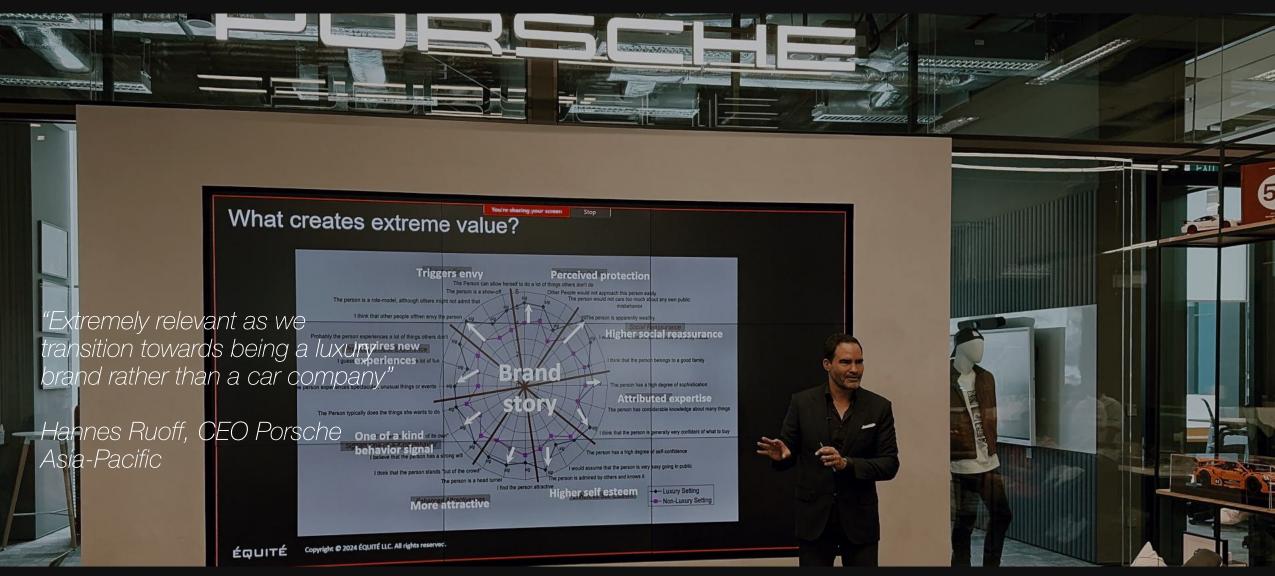
Julie Faupel CEO/Founder, REALM

"Never has a speaker so quickly and profoundly altered my perceptions."

Bob Pennypacker Global Top Real Estate Broker and REALM Member

"You have the ability to fuse research credibility into meaningful and actionable business insights. Your delivery was also standout, incredibly genuine."

Reno di Paoli, Global Marketing Director, Ferrari



Thank you.



### ÉQUITÉ

Équité | Extreme Value Creation Luxury, Lifestyle & Consumer Brand Development Group equitebrands.com dl@equitebrands.com

.